Committee on IT Infrastructure (CITI)
July 8, 2008

Institutional IT Portfolio Management

Problem Statement supporting initial phases of Institutional IT Portfolio Management Process

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General

- Information Technology is a major campus investment and expenditure - $200 million annually
- There is a reasonable sense there are significant economic, efficiency, effectiveness and/or opportunity gains possible if UCLA could institutionally view, plan and prioritize major and high impact IT systems and services
- There is limited ability to identify opportunities at this time

Lack of Visibility

- UCLA’s IT services are not institutionally visible or even known
- UCLA’s planning processes do not reveal new IT services and systems
- End of application and/or product life-cycles are difficult to collectively see and deal with

Impact:

- The distribution and patterns of IT services are unknown
- Architecture scaling of solutions is virtually impossible
- Difficult to do cross-unit planning

Financial

- The distribution and profile of IT investment is institutionally unknown
- Duplicative spending on IT systems is generally not an active decision and unnecessary duplication is not easily addressed
- There is a wide range of life cycle cost calculation approaches making it difficult to compare investments and often leading to under-estimated TCO and underfunded projects
- There is no good way to proactively monitor and compare end of life cost profiles and to project technology change costs